



# Using PowerHub & Tesla for Business

# What are Tesla for Business & PowerHub?

As a commercial property owner, you need to have access to information regarding your Tesla Wall Connectors.

With Tesla for Business and PowerHub, you can access a variety of information about the Wall Connectors at your properties.



Here to access [Tesla for Business](#).





## What are the benefits of Tesla for Business & PowerHub?

### Tesla for Business

- ✓ Monthly statements
- ✓ Add more users
- ✓ Enable pay per use and update pricing

### PowerHub

- ✓ Live session data
- ✓ Charger status
- ✓ Troubleshooting insights



Using Tesla for Business

# What information can I access in Tesla for Business?

In Tesla for Business, you as the property owner can see the charging history and session information for all properties you own.

Think of Tesla for Business as an analytics platform to gain information about how users are plugging in to Wall Connectors at your sites.

The screenshot shows the Tesla Business Account interface. At the top, there is a navigation bar with the Tesla logo, the word "Business", and menu items for "Chargers", "Shop", and "Account". On the right side of the navigation bar, there is a dropdown menu for "Tesla Apartments", a notification bell icon, a user profile icon, and a globe icon with "US" indicating the location. Below the navigation bar, the main content area is titled "Site History" with a subtitle "Last 7 Days". On the left side of the main content area, there is a sidebar menu with options: "Site History", "Access Management", "Account Users", and "Consent Management". The "Site History" section contains a table with the following columns: "Start Date & Time", "End Date & Time", "Location", and "Total". There are three rows of data in the table, all for "Tesla Apartments".

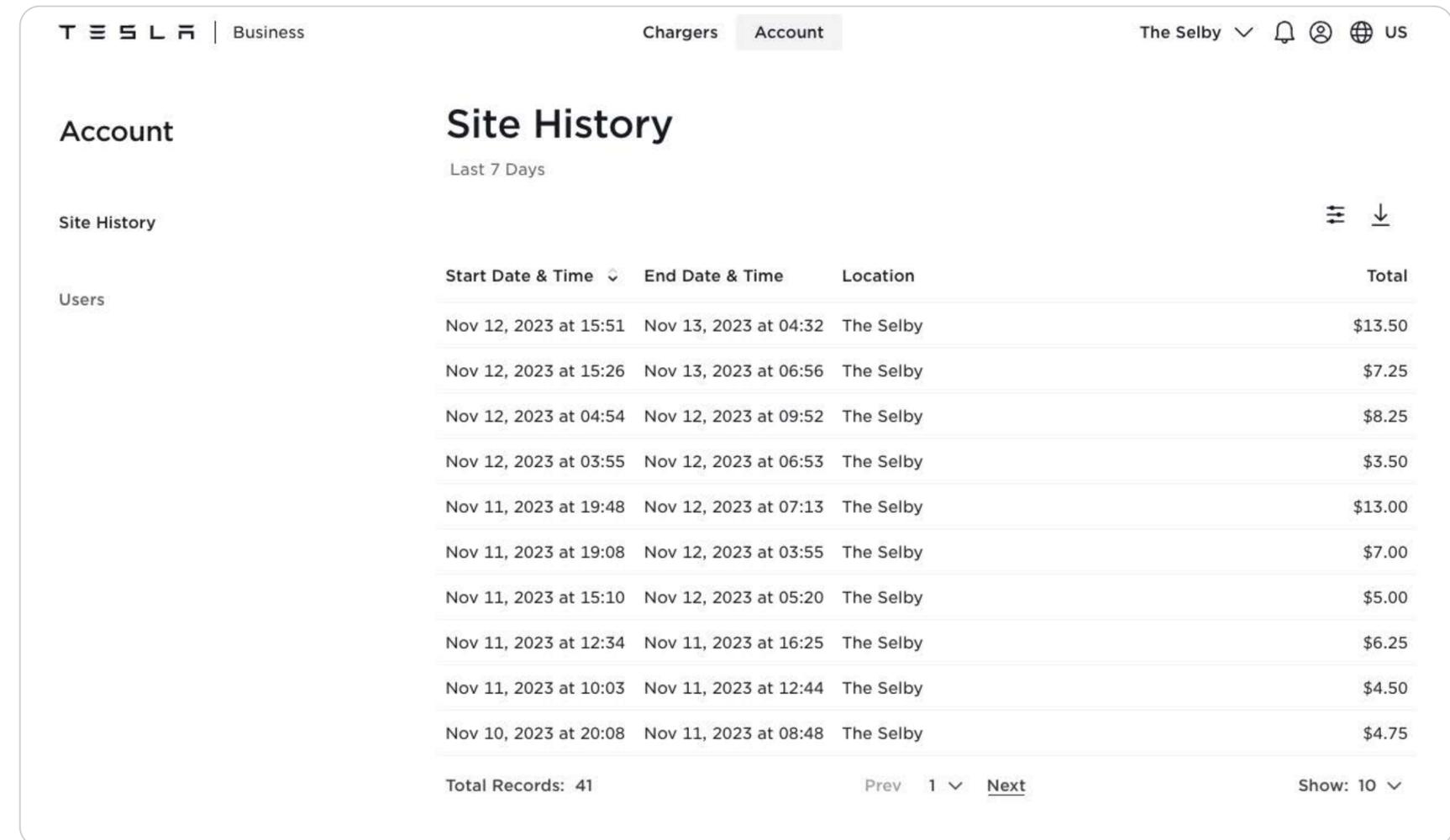
Start Date & Time	End Date & Time	Location	Total
Oct 23, 2024 at 21:14	Oct 23, 2024 at 22:38	Tesla Apartments	\$1.89
Oct 23, 2024 at 17:04	Oct 23, 2024 at 18:50	Tesla Apartments	\$2.77
Oct 23, 2024 at 17:03	Oct 23, 2024 at 20:41	Tesla Apartments	\$4.18

# Downloading Charging History

You can use Tesla for Business to download charging history.

Follow these instructions:

1. Login to Tesla for Business.
2. Click on the "Account" tab.
3. Click on the download icon.
4. Select the range that you would like to view in the report (7 days, 31 days, custom).
5. Click Export.
6. The file is downloaded to your computer where it can be opened.



The screenshot shows the Tesla Business Account interface. The 'Account' tab is selected, and the 'Site History' section is active. The table displays charging records for 'The Selby' location, including start and end dates/times and total costs. A download icon is visible in the top right corner of the table area.

Start Date & Time	End Date & Time	Location	Total
Nov 12, 2023 at 15:51	Nov 13, 2023 at 04:32	The Selby	\$13.50
Nov 12, 2023 at 15:26	Nov 13, 2023 at 06:56	The Selby	\$7.25
Nov 12, 2023 at 04:54	Nov 12, 2023 at 09:52	The Selby	\$8.25
Nov 12, 2023 at 03:55	Nov 12, 2023 at 06:53	The Selby	\$3.50
Nov 11, 2023 at 19:48	Nov 12, 2023 at 07:13	The Selby	\$13.00
Nov 11, 2023 at 19:08	Nov 12, 2023 at 03:55	The Selby	\$7.00
Nov 11, 2023 at 15:10	Nov 12, 2023 at 05:20	The Selby	\$5.00
Nov 11, 2023 at 12:34	Nov 11, 2023 at 16:25	The Selby	\$6.25
Nov 11, 2023 at 10:03	Nov 11, 2023 at 12:44	The Selby	\$4.50
Nov 10, 2023 at 20:08	Nov 11, 2023 at 08:48	The Selby	\$4.75

Total Records: 41      Prev 1 Next      Show: 10

# Interpreting the Charging History Report

The Charging History Report gives you information on:

- Session start and stop date/time
- Location name
- Charge duration
- Total energy consumed
- Total amount earned

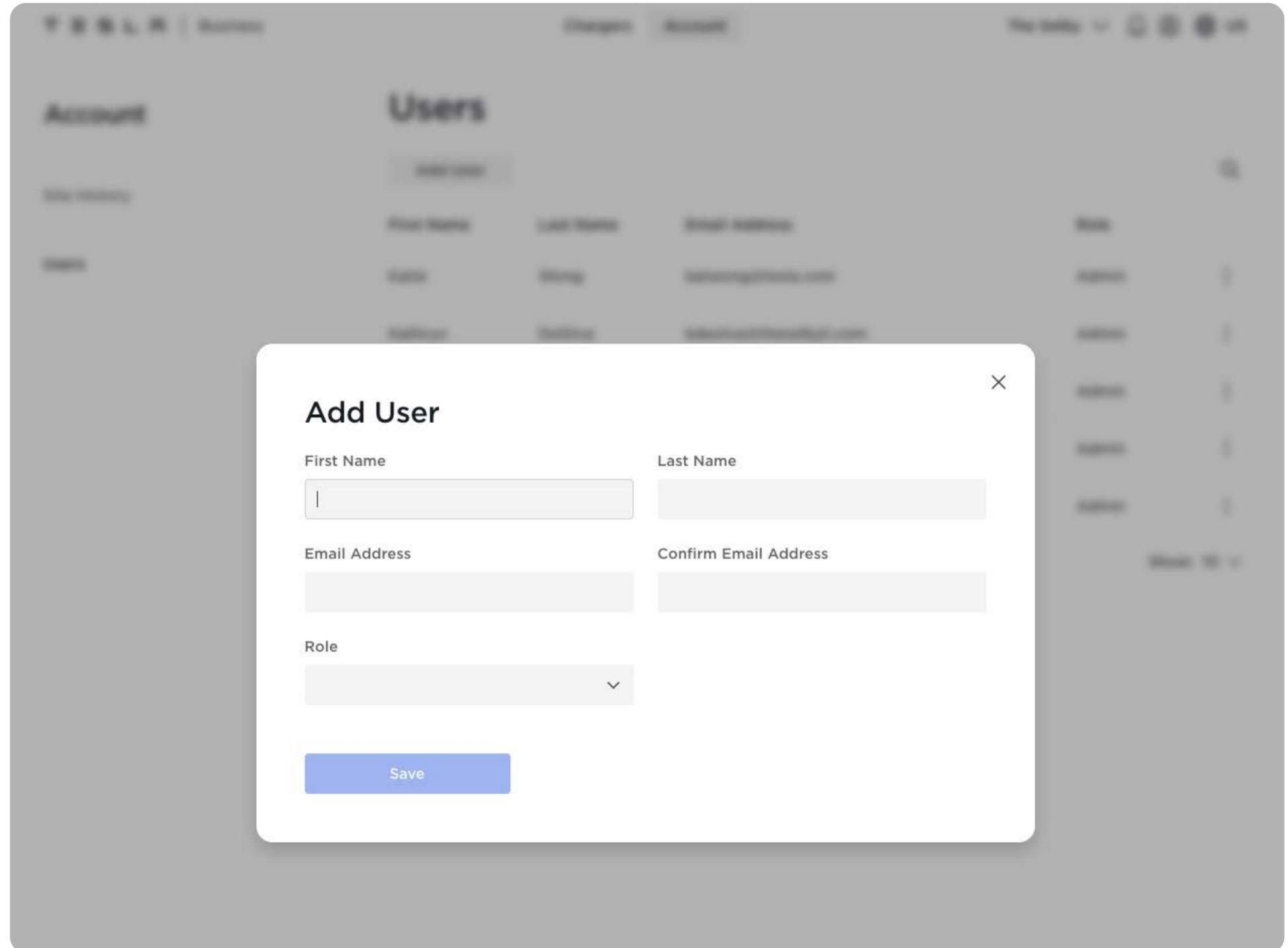
You can use this information to review and analyze details of charging sessions at your site.

Charge start date time	Charge stop date time	Charge location name	Charge duration	Total energy consumed	Total amount
5/31/2021 19:01	5/31/2021 20:54	ANONYMIZED APARTMENT	1h53m31s	17.00 kwh	4.25 USD
5/31/2021 17:49	5/31/2021 20:01	ANONYMIZED APARTMENT	2h11m43s	13.00 kwh	3.25 USD
5/31/2021 15:18	5/31/2021 17:32	ANONYMIZED APARTMENT	2h14m19s	13.00 kwh	3.25 USD
5/30/2021 0:03	5/30/2021 2:59	ANONYMIZED APARTMENT	2h56m16s	9.00 kwh	2.25 USD
5/29/2021 18:34	5/29/2021 20:48	ANONYMIZED APARTMENT	2h13m21s	12.00 kwh	3.00 USD
5/28/2021 18:01	5/28/2021 18:03	ANONYMIZED APARTMENT	2m0.002s	7.00 kwh	1.75 USD
5/28/2021 18:01	5/28/2021 18:03	ANONYMIZED APARTMENT	2m0.002s	5.00 kwh	1.25 USD
5/27/2021 20:26	5/28/2021 2:42	ANONYMIZED APARTMENT	6h15m31s	39.00 kwh	9.75 USD
5/27/2021 19:37	5/28/2021 4:37	ANONYMIZED APARTMENT	8h59m36s	28.00 kwh	7.00 USD
5/27/2021 17:45	5/27/2021 18:27	ANONYMIZED APARTMENT	42m28s	4.00 kwh	1.00 USD
5/27/2021 10:19	5/27/2021 17:10	ANONYMIZED APARTMENT	6h50m26s	43.00 kwh	10.75 USD
5/26/2021 20:56	5/27/2021 8:37	ANONYMIZED APARTMENT	11h40m58s	37.00 kwh	9.25 USD
5/26/2021 13:33	5/26/2021 19:56	ANONYMIZED APARTMENT	6h23m15s	39.00 kwh	9.75 USD
5/24/2021 19:52	5/25/2021 2:21	ANONYMIZED APARTMENT	6h28m19s	22.00 kwh	5.50 USD
5/24/2021 8:27	5/24/2021 12:34	ANONYMIZED APARTMENT	4h7m16s	26.00 kwh	6.50 USD
5/23/2021 0:48	5/23/2021 2:52	ANONYMIZED APARTMENT	2h4m10s	14.00 kwh	3.50 USD
5/22/2021 20:00	5/23/2021 6:26	ANONYMIZED APARTMENT	10h25m47s	52.00 kwh	13.00 USD
5/22/2021 19:20	5/23/2021 0:21	ANONYMIZED APARTMENT	5h0m43s	30.00 kwh	7.50 USD
5/22/2021 16:10	5/22/2021 17:43	ANONYMIZED APARTMENT	1h33m46s	9.00 kwh	2.25 USD
5/22/2021 14:16	5/22/2021 18:36	ANONYMIZED APARTMENT	4h19m45s	27.00 kwh	6.75 USD
5/21/2021 20:40	5/22/2021 3:01	ANONYMIZED APARTMENT	6h20m44s	39.00 kwh	9.75 USD
5/21/2021 20:02	5/22/2021 0:09	ANONYMIZED APARTMENT	4h7m27s	22.00 kwh	5.50 USD
5/21/2021 16:54	5/21/2021 17:28	ANONYMIZED APARTMENT	34m16s	3.00 kwh	0.75 USD
5/19/2021 18:34	5/19/2021 21:01	ANONYMIZED APARTMENT	2h26m25s	15.00 kwh	3.75 USD
5/19/2021 18:07	5/19/2021 20:05	ANONYMIZED APARTMENT	1h58m13s	12.00 kwh	3.00 USD
5/19/2021 14:19	5/19/2021 15:11	ANONYMIZED APARTMENT	52m26s	5.00 kwh	1.25 USD
5/19/2021 8:55	5/19/2021 17:35	ANONYMIZED APARTMENT	8h39m51s	55.00 kwh	13.75 USD
5/18/2021 9:56	5/18/2021 11:21	ANONYMIZED APARTMENT	1h24m44s	11.00 kwh	2.75 USD
5/17/2021 23:29	5/17/2021 23:48	ANONYMIZED APARTMENT	18m53s	1.00 kwh	0.25 USD
5/17/2021 10:28	5/17/2021 10:54	ANONYMIZED APARTMENT	26m4s	2.00 kwh	0.50 USD
5/17/2021 8:22	5/17/2021 8:32	ANONYMIZED APARTMENT	9m46s	48.00 kwh	12.00 USD
5/16/2021 21:19	5/17/2021 2:49	ANONYMIZED APARTMENT	5h30m28s	36.00 kwh	9.00 USD
5/16/2021 15:04	5/16/2021 15:49	ANONYMIZED APARTMENT	44m55s	4.00 kwh	1.00 USD
5/16/2021 14:12	5/16/2021 15:25	ANONYMIZED APARTMENT	1h12m13s	8.00 kwh	2.00 USD

# Adding Users

You can add users to your Tesla for Business account. Follow these instructions:

1. Login to Tesla for Business.
2. Click on the "Account" tab.
3. Click on "Users".
4. Click "Add User".
5. Enter User Details and their role.
6. Click "Save".
7. Direct the user to their email to activate their account.



The screenshot shows the Tesla for Business interface. On the left, there is a sidebar with 'Account' and 'Users' tabs. The 'Users' tab is active, displaying a table with columns for 'First Name', 'Last Name', 'Email Address', and 'Role'. A modal window titled 'Add User' is open in the foreground. The modal contains the following fields:

- First Name**: A text input field.
- Last Name**: A text input field.
- Email Address**: A text input field.
- Confirm Email Address**: A text input field.
- Role**: A dropdown menu with a downward arrow.

At the bottom of the modal is a blue 'Save' button. The modal also has a close button (X) in the top right corner.

# Agreement Signature & Site Opening

To finalize setting the price, you'll need to sign the Billing Services Agreement.

You'll be prompted to sign this in the enrollment process.

Pay per use pricing is subject to availability, local laws and limitations in your area.

**Enroll in Commercial Charging**  
Wynn Properties Fremont

Prev 1 of 3 Next

**WALL CONNECTOR CUSTOMER BILLING SERVICES AGREEMENT (USA)**

This **Wall Connector Customer Billing Services Agreement** (this "**Agreement**") is entered into as of Jan 25, 2023 (the "**Effective Date**") between Tesla and Company (each as defined below, together the "**Parties**"). This Agreement comprises (i) the Key Terms set out below (the "**Key Terms**"), and (ii) [Schedule 1](#).

<b>Key Terms</b>	
These Key Terms set out the scope of this Agreement and certain key terms.	
<b>Parties:</b>	
<b>Tesla:</b>	Tesla, Inc., a corporation organized under the laws of Delaware, whose registered office is at 3500 Deer Creek Road, Palo Alto, CA 94304.
<b>Company:</b>	asepanel, a Berkshire [COMPANY TYPE] company organized under the laws of Berkshire, whose registered office is at 955 GgXp Xzmq, 8acee8, Berkshire, GB SL1 4AA.
<b>Equipment:</b>	
<b>Equipment:</b>	Tesla Wall Connectors, purchased by Company from Tesla (or its Affiliate) under the Equipment Purchase Agreement.

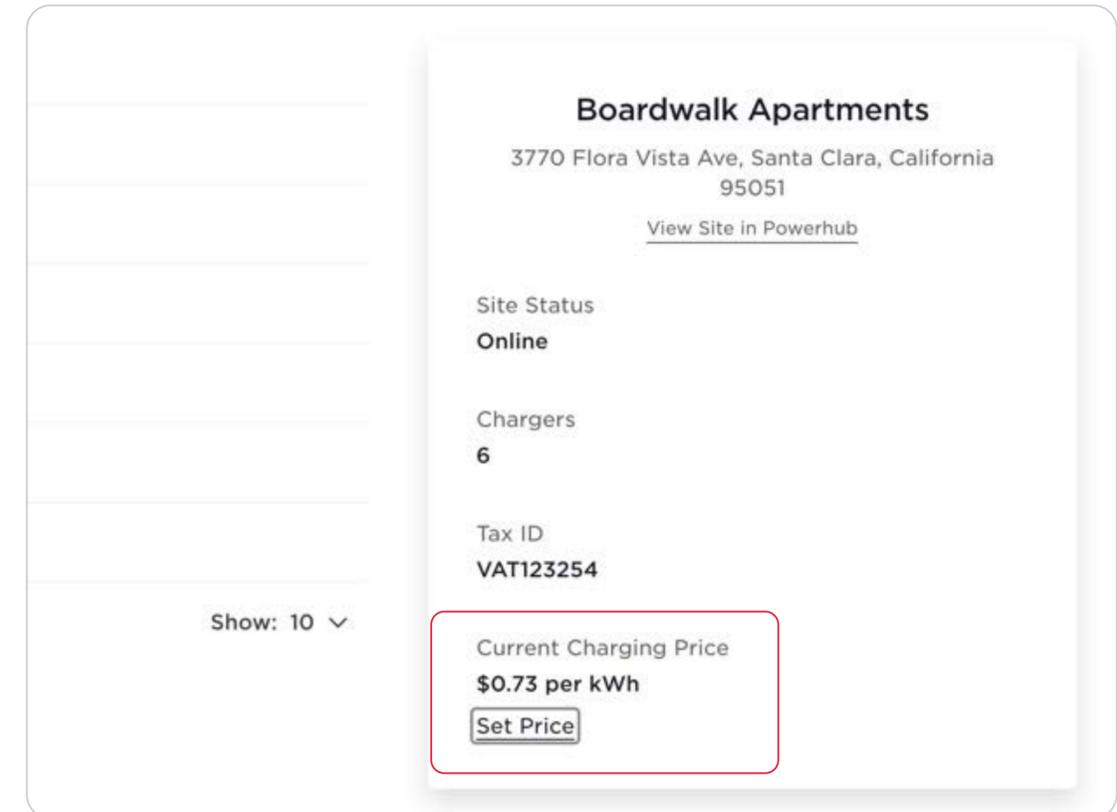
By clicking "Accept", Company agrees to this Wall Connector Customer Billing Services Agreement, including the Attachments. This Agreement shall expire if not accepted by Company within ten days of the Effective Date.

Accept

Tesla © 2023 Privacy & Legal

# Setting Price

- Have access to Tesla for Business?
- Log in to accept the terms and submit your desired rate.
- Once logged in, on the right side of the screen click "Enroll" if it is your first time setting a price or "Set a price" to update pricing.
- Pay per use will not work if there is no connectivity or your point of contact at Tesla hasn't confirmed the site is open. You can track connectivity in PowerHub.



The screenshot shows a list of sites on the left and a detailed view of a site on the right. The site details for "Boardwalk Apartments" include the address "3770 Flora Vista Ave, Santa Clara, California 95051", a link to "View Site in Powerhub", "Site Status: Online", "Chargers: 6", and "Tax ID: VAT123254". A red box highlights the "Current Charging Price" section, which shows "\$0.73 per kWh" and a "Set Price" button.

**Boardwalk Apartments**  
3770 Flora Vista Ave, Santa Clara, California  
95051  
[View Site in Powerhub](#)

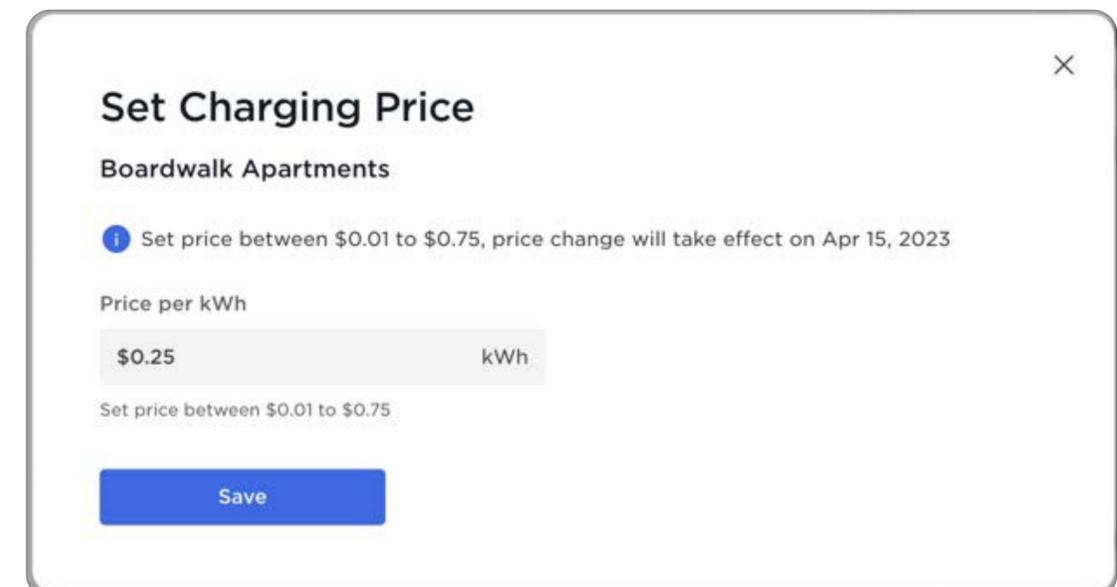
Site Status  
**Online**

Chargers  
**6**

Tax ID  
**VAT123254**

Current Charging Price  
**\$0.73 per kWh**  
[Set Price](#)

Show: 10 ▾



The dialog box is titled "Set Charging Price" and is for "Boardwalk Apartments". It includes an information icon and a message: "Set price between \$0.01 to \$0.75, price change will take effect on Apr 15, 2023". Below this, there is a "Price per kWh" section with a text input field containing "\$0.25" and a "kWh" label. A note below the input field says "Set price between \$0.01 to \$0.75". At the bottom, there is a blue "Save" button.

**Set Charging Price** ×

**Boardwalk Apartments**

**i** Set price between \$0.01 to \$0.75, price change will take effect on Apr 15, 2023

Price per kWh

kWh

Set price between \$0.01 to \$0.75

[Save](#)

# Tesla for Business FAQs

**How many users can be added to a Tesla for Business account?**

As many users as you'd like. There are no limits on number of users.

**What is the difference between a Fleet Manager and Admin?**

Fleet Managers can see the Charger's view but won't be able to provide access to additional users. Admins can provide access to additional users.

**What login credentials will new users use?**

The new user will get an email to finish creating their Tesla account if they don't have one already.



Afterwards, log in to [Tesla for Business here](#).

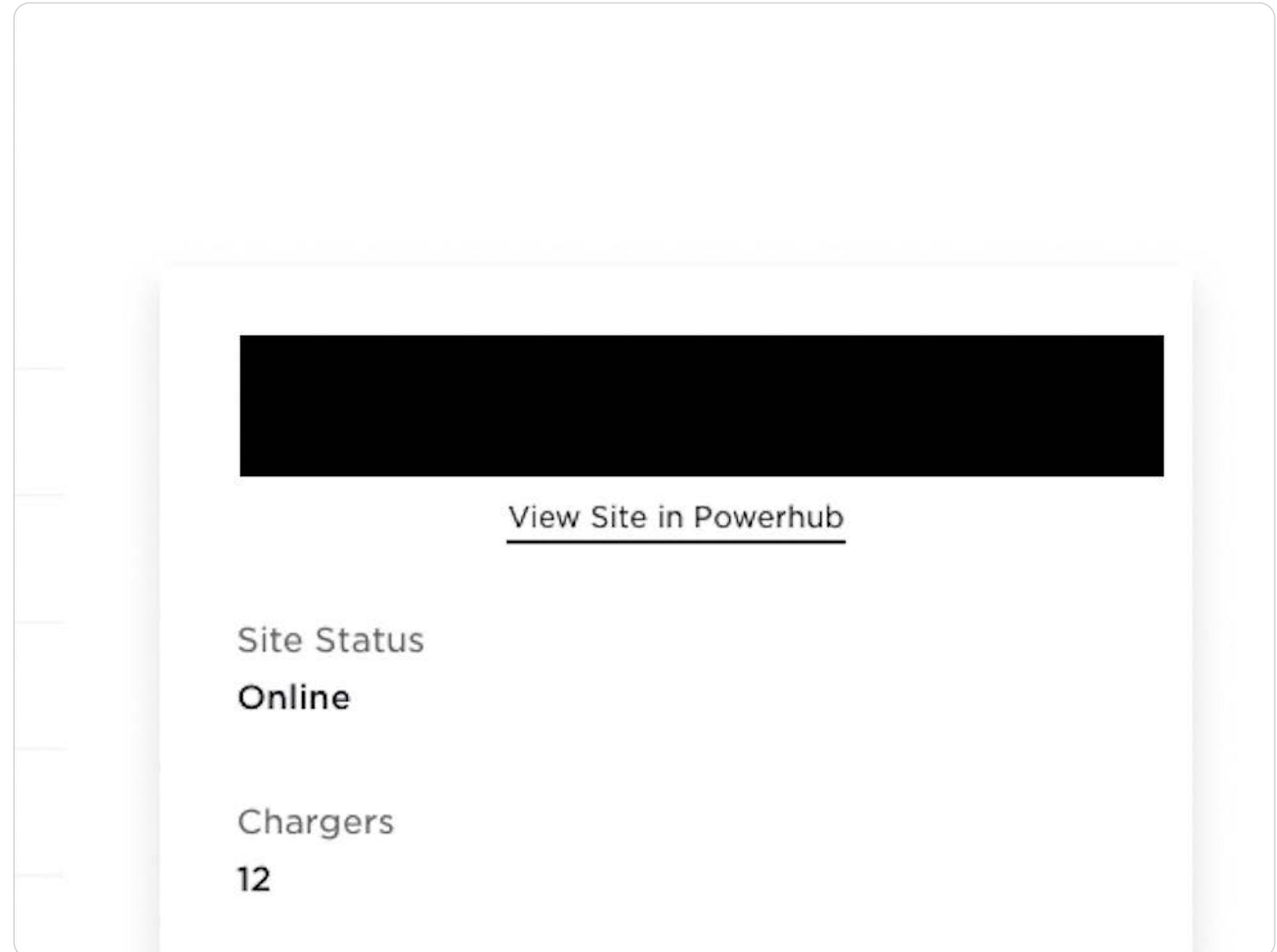


Using PowerHub

# How do I navigate to PowerHub?



You can access PowerHub through [Tesla for Business](#)





# PowerHub States

PowerHub shows the status of individual Wall Connectors. Each Wall Connector is assigned a "state" that changes in real time. If you see an error, refresh the page. If refreshing does not work, proceed with troubleshooting.

Tesla Apartments		Devices							
View information on existing devices within the system.									
Wall Connectors - 6x		Status	Uptime 7d	Occupancy 7d	Live Power	Session energy	Charged 	Duration	Sessions (7d)
1457768-01-G-- B7S20261Y02015		● Available	74%	31%	---	---	---	---	9
1457768-01-G-- B7S20261Y02018		● Occupied	100%	56%	---	32 kWh	---	---	9
1457768-01-G-- B7S20310Y04307		● Occupied	100%	42%	---	34 kWh	---	---	7
1457768-01-G-- B7S20312Y04474		● Occupied	99%	65%	---	70 kWh	---	---	13
1457768-01-G-- B7S20312Y04589		● Unknown	---	---	---	---	---	---	---
1457768-01-G-- B7S20312Y04637		● Unknown	---	---	---	---	---	---	---

## Status

Indicates the status of the charger

A charger can be Occupied (charging a vehicle), Available (not charging a vehicle), Down (charger is connected to the internet but broken) or Unknown (Tesla servers have not been getting signals for this device in the last 60 minutes)

## Live Power

Power currently being dispensed to a vehicle if a vehicle is plugged in

## Session Energy

Energy in kWh being dispensed in the current session

## Charged

Percentage of charge of vehicle being charged

## Duration

Duration of the session

## Session (7d)

Number of sessions reported in the last 7 days

# PowerHub Troubleshooting

To troubleshoot Wall Connector issues, follow these steps in order:

1. Follow the troubleshooting steps in [Troubleshooting a Wall Connector](#)
2. Watch our [Installer Academy Wall Connector videos](#)
3. Contact your installation team directly
4. Contact Tesla based on a below escalation paths



Wall Connector technical support:  
877-961-7652



Account/administrative inquiries:  
[ChargingHost@tesla.com](mailto:ChargingHost@tesla.com)